



Protection



Fairness



Trust



At a glance

Our Whistleblower System

Complying with statutory regulations and internal rules, and the principles laid down in our Code of Conduct and the Code of Conduct for Business Partners, has top priority at Volkswagen of South Africa (VWSA). It is important to learn of potential employee, contractor or supplier misconduct and to put a stop to it. Therefore, we entrusted the Central Investigation Office to operate an independent, impartial and confidential Whistleblower System on our behalf.

Based on the principle of procedural fairness, the Whistleblower System guarantees the greatest possible protection for whistleblowers, persons implicated and employees or contractors contributing to the investigation of reported misconduct.

If your report concerns potential Serious Violations of Human Rights and the Environment by suppliers, the Investigation Office will inform the responsible departments, who will process the issue accordingly.

Making a report to our Whistleblower System

The Whistleblower System offers various channels to report potential employee, contractor and supplier misconduct that allow a swift review and reaction by our company if necessary. Reports can be made 24/7 in every language.



In Person

Central Investigation Office
Porschestraße 1, 38440 Wolfsburg,
Germany



Hotline (24h / 7d)

0049 5361 9 46300 (internal)
00 800 444 46300 (external)



Postal address

Volkswagen AG, Central Investigation Office
Mailbox 1717
Berliner Ring 2,
38436 Wolfsburg (Germany)



Other country-specific numbers (SA)

0800 994 983 (toll free)
021 100 3533 (at own cost)



E-Mail

io(at)volkswagen.de



Ombudspersons

<http://www.ombudsmen-of-volkswagen.com>



Online reporting channel

<https://www.bkms-system.com/vw>

Do you have further questions?

Please direct Questions or suggestions for improvement concerning the Whistleblower System to the Investigation Office. If you have been interviewed in terms of an investigation, you have the possibility to give feedback to the Ombudsperson as an independent body.